

TECHNICAL BULLETIN MIC Series Universal Camset CCTV

Running Camset software on Windows XP/7, Chinese version

November 1, 2011

Issue Severity:

- High: Act immediately
- Medium: Bosch Security Systems strongly recommends you take the action(s) described below.
- Low: Advisory

Products Affected:

- Universal Camset

1.0 Issue

Universal Camset installed on a Chinese version of Microsoft Windows XP or Windows 7 may not communicate properly with a MIC Series camera.

2.0 Resolution

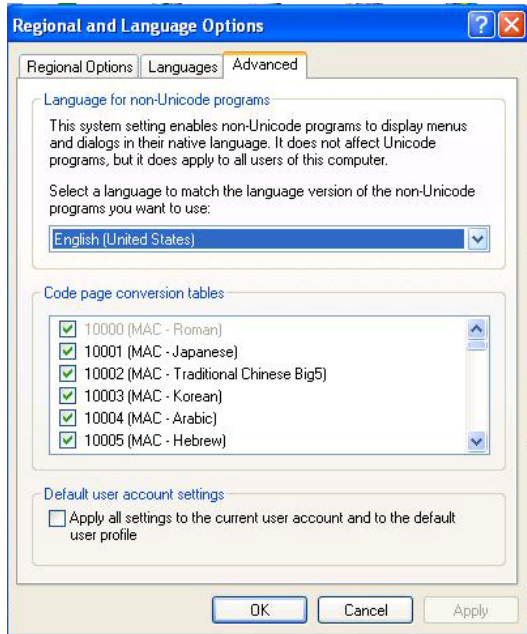
To resolve the issue, you need to change the Regional Settings for the operating system to an English region.

1. Access the Control Panel.
2. Select the Regional and Language Options tool.
3. Select an English region in the drop-down list on the Regional Options tab. English (United States) and English (Canada) are examples of appropriate settings.

You may leave the Locations option set to China.



- Click the Advanced tab.
- Select the same region selected above in the Language for non-Unicode programs.



- Click OK to accept the changes and to close the Regional and Language Options window.