

### Issue Severity:



**High:** Act immediately



**Medium:** Bosch Security Systems strongly recommends you take the action(s) described below.



**Low:** Advisory

### Products Affected:

- All DVR4C Digital Video Recorders

## 1.0 Issue

The DVR4C Digital Video Recorder Archive Player cannot playback a .dv4 format file larger than 2 GB, causing a loss of video data. The maximum size for a DVR4C archive file is based on the limitation imposed by the Microsoft Windows® FAT 32 file format.

## 2.0 Resolution

**To ensure that the Archive Player plays archived video,** limit the size of .dv4 archive files to 2 GB or less. Use the following procedure to impose a limit on the size of archive files:

1. Access the DVR4C Playback Viewer and click the Archive button.



2. Ensure that the value for the File Split Size parameter is no larger than 2000 MB.

The screenshot shows the 'Archive Video' dialog box with the following settings:

- From:** 3/ 9/2007 12:34:10
- To:** 3/ 9/2007 15:34:10
- Format:** DV4 (selected), AVI (unselected)
- Channel:** 1, 2, 3, 4 (all checked)
- File Split Size:** 1000 MB
- Size:** 3.45GB
- File Name:** (empty field)
- Progress:** 0%
- Start:** (button)

## Trademarks

Windows® is a registered trademark of Microsoft Inc. in the United States.

